



3428 Hauck Road Suite G  
Cincinnati, OH. 45241  
Phone: 513-641-4446 \* 800-934-9690  
Fax: 513-641-0733  
[www.precisiontemp.com](http://www.precisiontemp.com)

**cIAPMO-T®**

**LPG GAS ON DEMAND  
WATER HEATER**

Certified to ANSI Z21.10.3 / CSA4.3:19

Model  
550NSP-EC

This water heater design has been certified to CSA ANSI Z21.10.3 \* CSA 4.3:19 standard as a direct vent automatic instantaneous water heater / furnace, designed to be installed in recreational vehicles or manufactured (mobile homes). **This water heater is not for use in space heating applications.**

#### **SERVICE CALLS & QUESTIONS**

Locations and phone numbers of qualified Service Centers can be found at our website [www.precisiontemp.com](http://www.precisiontemp.com) or call 800-934-9690 Ext. 110 to obtain service information.

Installation, Operation and Maintenance  
Effective 3/23



**WARNING:** If the information in these instructions is not followed exactly, a fire or explosion may result causing property damage, personal injury or loss of life.

**—Do not store or use gasoline or other flammable vapors and liquids in the vicinity of this or any other appliance.**

#### **WHAT TO DO IF YOU SMELL GAS**

- Evacuate all persons from the vehicle.
  - Shut off the gas supply at the gas container or source.
  - Do not touch any electrical switch, or use any phone or radio in the vehicle.
  - Do not start the vehicle's engine or electric generator.
  - Contact the nearest gas supplier or qualified service technician for repairs.
  - If you cannot reach a gas supplier or qualified service technician, contact the nearest fire department
  - Do not turn on the gas supply until the gas leak(s) has been repaired.
- Installation and service must be performed by a qualified installer, service agency, OEM or the gas supplier.**

#### **CRITICAL INSTALLATION WARNINGS**

- All combustion air must be supplied from outside the RV, and all products of combustion must be vented to outside the RV.
- DO NOT vent water heater with venting system serving another appliance.
- DO NOT vent water heater to an outside enclosed porch area.
- Protect building materials from flue gasses.
- DO NOT modify water heater in any way.
- DO NOT alter water heater for a positive grounding system.
- DO NOT HI-POT water heater unless electronic ignition system (circuit board) has been disconnected.
- DO NOT use battery charger to supply power to water heater even when testing.

The installation, must comply to local codes or in the absence of local codes must conform to one of the following:

*\* The National Fuel Gas Code, ANSI Z223.1/NFPA 54 and/or CSA B149.1, Natural Gas and Propane Installation Code*

*\* The Manufactured Home Construction and Safety Standard, Title 24 CFR, Part 3280 and/or CSA Z240 MH Series, Manufactured Homes; or*

*\* Recreational Vehicle, NFPA 1192, and/or CAN/CSA-Z240 RV Series.*

*If an external electrical source is utilized, the appliance, when installed, must be electrically grounded in accordance with local codes or in the absence of local codes, with the National Electrical Code, ANSI/ NFPA 70, and/or CSA C22.1, Canadian Electrical Code, Part 1.*

#### **CLEARANCE Requirements**

**Sides, top and bottom - 0"**

**Back** - Enough to make connections, but no less than 2.5"

**Front** - Enough to remove access cover for service, but no less than 10". Unit should be installed where it can draw combustion air into the bottom directly from the coach exterior and flued through the 2" flue pipe to the exterior. The combustion air source and flue pipe must be totally isolated from the inside of the coach.

## GENERAL INSTALLATION

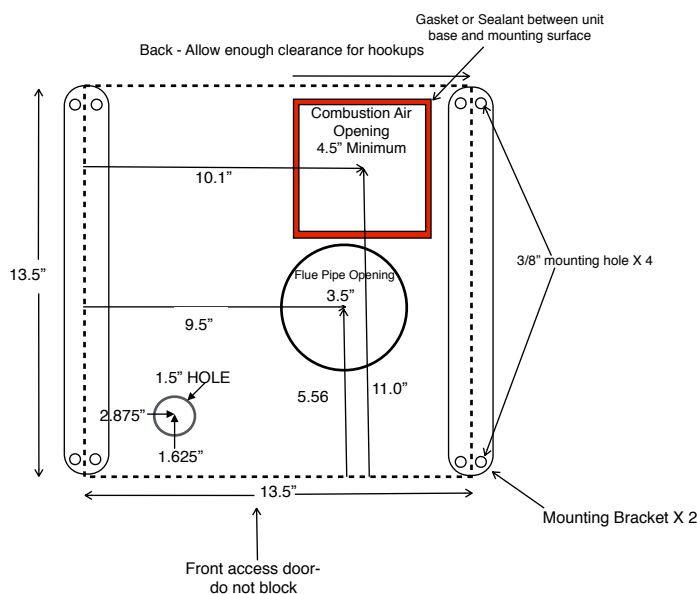
The following instruction describes the most common type of installation for the water heater. The most common mounting location would be in the "basement" or luggage compartment. Consult your Field Auditor, Account Manager, or the PrecisionTemp Service Department if you have additional questions.

### Mounting Unit

Unit should be located to allow hookups on the back and access to the front panel for servicing. Note the locations of the flue pipe, combustion air cut-outs and mounting holes on the diagram below. The dotted line represents the base of the unit. Be sure these holes will not interfere with any framing members or other wiring or equipment under the coach. When the appliance is installed directly on carpeting, it shall be installed on a metal or wood panel extending beyond the full width and depth of the appliance by at least 3 inches (76.2 mm) in any direction. The appliance should be located in an area where leakage of the unit or connections will not result in damage to the area adjacent to the appliance or to lower floors of the structure. When such locations cannot be avoided, it is recommended that a suitable drain pan, adequately drained, be installed under the appliance. The pan must not restrict combustion air flow.

Be sure to observe proper clearances around the unit.

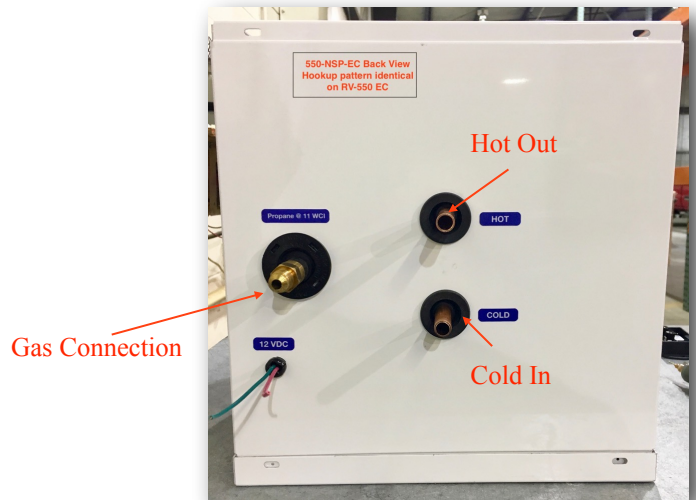
1. Referring to the diagram, locate the proper mounting location and cut a hole with a diameter of 3.5" to accommodate the flue pipe. A 4.5" hole for the combustion air should be cut so that it is under the bottom air intake grill. This hole must be located where it cannot be covered or blocked and to assure all combustion air comes from the outside.
2. Mount the 2 brackets to the bottom of the unit on either side using the supplied 1/4" bolts.
3. Place unit into place to locate 4 mounting holes and mark their positions.
4. Remove the unit and drill the 4 - 3/8" mounting holes in the floor.
5. Apply a rubber gasket or sealant around the combustion air hole on the bottom of the unit and mount unit in place assuring the seal is in complete contact with the mounting surface to assure an air tight seal. Note: Do not use glue.
6. Screw or bolt into place.



### CAUTION PRODUCT DAMAGE

**All connections must be made using TWO (2) wrenches to avoid twisting and damaging lines. Damage voids the Warranty!**

7. Connect plumbing to water lines taking care to make correct "COLD" and "HOT" orientation. Connect 3/8" FM flared LP gas line to 3/8" M flared gas fitting. Assure the water and gas line grommets continue to be intact and properly inserted in the case holes, with no gaps or openings where the lines pass through the case. See illustration.
8. Turn on the gas and check the water heater and all connections for gas leaks with a leak detecting solution.
9. Turn on water supply line and check for water leaks.



### Exhaust Pipe Installation

After the unit is secured into place, install the exhaust pipes as follows: (exhaust pipes not included)

1. Fit a 2" id x 2" od elbow onto the 2" flue tailpiece from the bottom of the unit and push flare side of the elbow up onto the flue tailpiece of the unit.
2. Position enough 2" id x 2" od straight pipe out so that it points about 30° to the rear. Allow at least 6" to protrude from under the RV or Tiny Home.
3. Now remove the pipe and coat the inside diameter of the flue pipe elbow with high temperature silicone sealant or equivalent.
4. Push and secure the elbow pipe onto the tailpiece. This can be done with self-tapping screws or by drilling pilot holes before inserting metal screws. At least two screws must be used to secure the pipe.
5. Push and secure the straight pipe onto the elbow. Screw or clamp exhaust into place. Use a proper exhaust bracket to support flue pipe to the bottom of the coach.

The appliance must be disconnected from the gas supply piping system during any pressure testing of the system at test pressures in excess of ½ psi. The appliance must be isolated from the gas piping system during any pressure testing at test pressures equal to or less than ½ psi. Pressure inlet to valve, 13" W.C. maximum, 11" W.C. minimum. Pressure at outlet of valve is factory set at 10". Burner manifold pressure is W.C. 8.9" W.C. +/- .2" at tap on burner manifold.

## PRESSURE RELIEF VALVE

**THIS VALVE IS A SAFETY COMPONENT AND MUST NOT BE REMOVED FOR ANY REASON OTHER THAN REPLACEMENT.** This water heater is equipped with a pressure relief valve that complies with the standard for Relief Valves and Automatic Gas Shutoff Devices for Hot Water Systems, ANSI Z21.22 / CSA 4.4.

This valve protects against excessive water expansion only. This water heater has separate and dedicated protection for excessive heat.

If you use a discharge line, do not use a reducing coupling or other restriction smaller than the outlet of the relief valve. Allow complete drainage of both valve and line.

## FOR REPLACEMENT PARTS:

- DO NOT install anything less than a pressure relief valve certified by a nationally recognized testing laboratory that maintains periodic inspection of product of listed equipment or materials, as meeting requirements for Relief Valves and Automatic Gas Shutoff Devices of Hot Water Supply Systems, ANSI Z21.22 / CSA 4.4. Valve must have maximum set pressure not to exceed 100 psi.
- Install replacement valve into opening provided and designated for this purpose on water heater.
- Installation must conform with local codes or in the absence of local codes, Standard on Recreational Vehicles, ANSI A119.2 or CAN/CSA-Z240RV.

## WIRING INSTRUCTIONS

The heater must be connected to fully rectified 12 VDC power supply rated at 5 amps. Take care to assure that the **RED wire** is connected to **(positive) +12 VDC** supply lead and the **Green wire** is connected to **(negative) -12 VDC** supply lead. Reversing polarity or connecting to AC power will damage the equipment and is not covered by warranty.

The heater, when installed, must be electrically grounded in accordance with local codes or, in the absence of local codes, with the *National Electrical Code, ANSI/NFPA 70* and/or the *CSA C22.1, Canadian Electrical Code*.

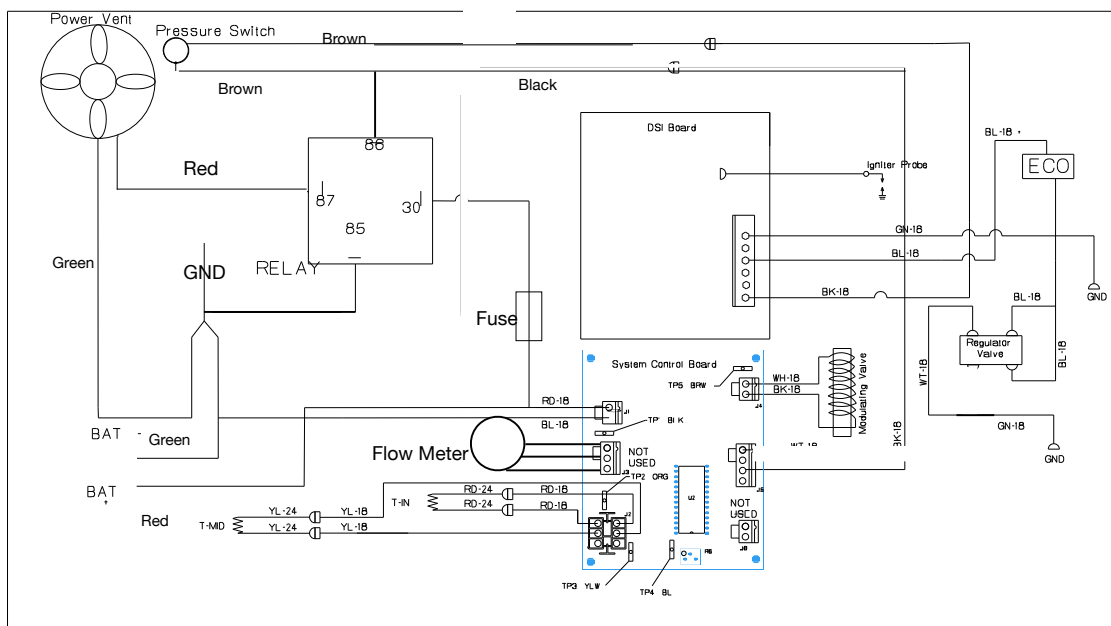
### CAUTION ELECTRICAL DAMAGE

Label all wires prior to disconnection when servicing controls. Wiring errors can cause improper and dangerous operation. Verify proper operation after servicing.



### WARNING FIRE AND/OR EXPLOSION

- DO NOT use matches, candles or other sources of ignition when checking for gas leaks.



550-NSP EC SCHEMATIC

## HOW TO OPERATE YOUR WATER HEATER



### FIRE

- Do not smoke or have any flame near an open faucet.

If water heater has not been used for more than two weeks, hydrogen gas may form in water line. Under these conditions to reduce the risk of injury, open hot water faucet for several minutes at kitchen sink before you use any electrical appliance connected to hot water system.

If hydrogen gas is present, you will probably hear sounds like air escaping through the pipe as water begins to flow.



### SCALDING INJURY

- Valve is not serviceable, it must be replaced.
- Tampering with valve will result in scalding injury.
- Tampering with valve will void warranty.



### EXPLOSION

- DO NOT place a valve, plug or reducing coupling on outlet part of pressure temperature relief valve.

- 1) Pressurize the water system by turning on pump or city water pressure.
- 2) Purge all air from the system by turning on the faucets until a steady stream of water flows.
- 3) Turn on the 12V DC power supply.
- 4) Turn on the LP supply at the tank and the manual gas valve (if installed). The water heater will remain dormant until a water tap is opened and the heater senses water flow of at least 0.5 GPM.
- 5) Turn on the hot water tap to full open. The heater will fire up within several seconds and hot water will flow from the tap in the time it takes to traverse the lines from the heater to the faucet. (If this is the first usage, you may have to turn the water on and off several times to purge the LP gas lines of air. If the heater fails to light or the lockout lamp (optional) illuminates, turn the power switch OFF, then ON to reset the ignition control. After ignition water flow can be reduced cold water added as desired.
- 6) To shut off the water heater, shut off the water. Shut off power at remote switch or breaker.
- 7) Should overheating occur or the gas supply fail to shut off, turn off the "ON/OFF" power switch.

### A Note About "Navy Showers" When Dry Camping

It is recommended to take a shower just like you would at home. That is, leave the water running through the entire shower. The hot water system is designed to deliver a continuous, comfortable flow of hot water and that's the way it works best.

Shutting off the shower with the shower head button wastes water. Each time this is done, the shower head "trickles", filling the hot water line with cold water. This cold water has to be purged from the line each time the shower head is turned back on. Tests have shown that this will not save water and sometimes uses more water than leaving the shower run continuously.

### General Information and Maintenance

- Periodically inspect the venting systems to assure that it is clean with no obstruction.
- Keep appliance area clear and free from combustible materials, gasoline and other flammable vapors and liquids.
- LPG and Water systems must be turned on
- Have gas pressure tested periodically. (should be set at 11 inches of water column with three appliances running)
- Drain water at regular intervals (at least one time during the year)
- Drain water heater before storing the RV or Tiny home for the winter or when the possibility of freezing exist.
- Keep vent and combustion air grill clear of any obstructions.

### ELECTRONIC IGNITION MAINTENANCE

- The water heater comes factory-equipped with a fused circuit board, which will protect the circuit board from wiring shorts. If the fuse should activate, the water heater will not operate. Before replacing the fuse, check for a short external to the board. Once the short is corrected replace the 5 amp fuse with a standard ATO style fuse. Do not install a fuse larger than 5 amps.
- If the fuse is good and the unit is inoperative, check for excessively high voltage to the unit (more than 14 volts).

### Winter Operation and Winterizing Water

This heater is equipped with freeze protection that helps prevent freezing under most conditions. In order for it to function, 12 VOLT AND GAS SUPPLY MUST REMAIN TURNED ON. This allows the burner to fire and electric elements to protect the system. Any freezing of the water heater or other plumbing components can cause severe damage that is not covered by warranty.

### Winter Traveling Operation:

**In some areas all LPG appliances must remain off when coach is in motion. If this is the case, drain heater as follows:**

1. Turn off water pump and the power and gas to the heater. Open the pressure relief valve by lifting the handle to a 90° position from the normal position.
2. Open at least one hot and cold water tap in the coach. This should drain the system.

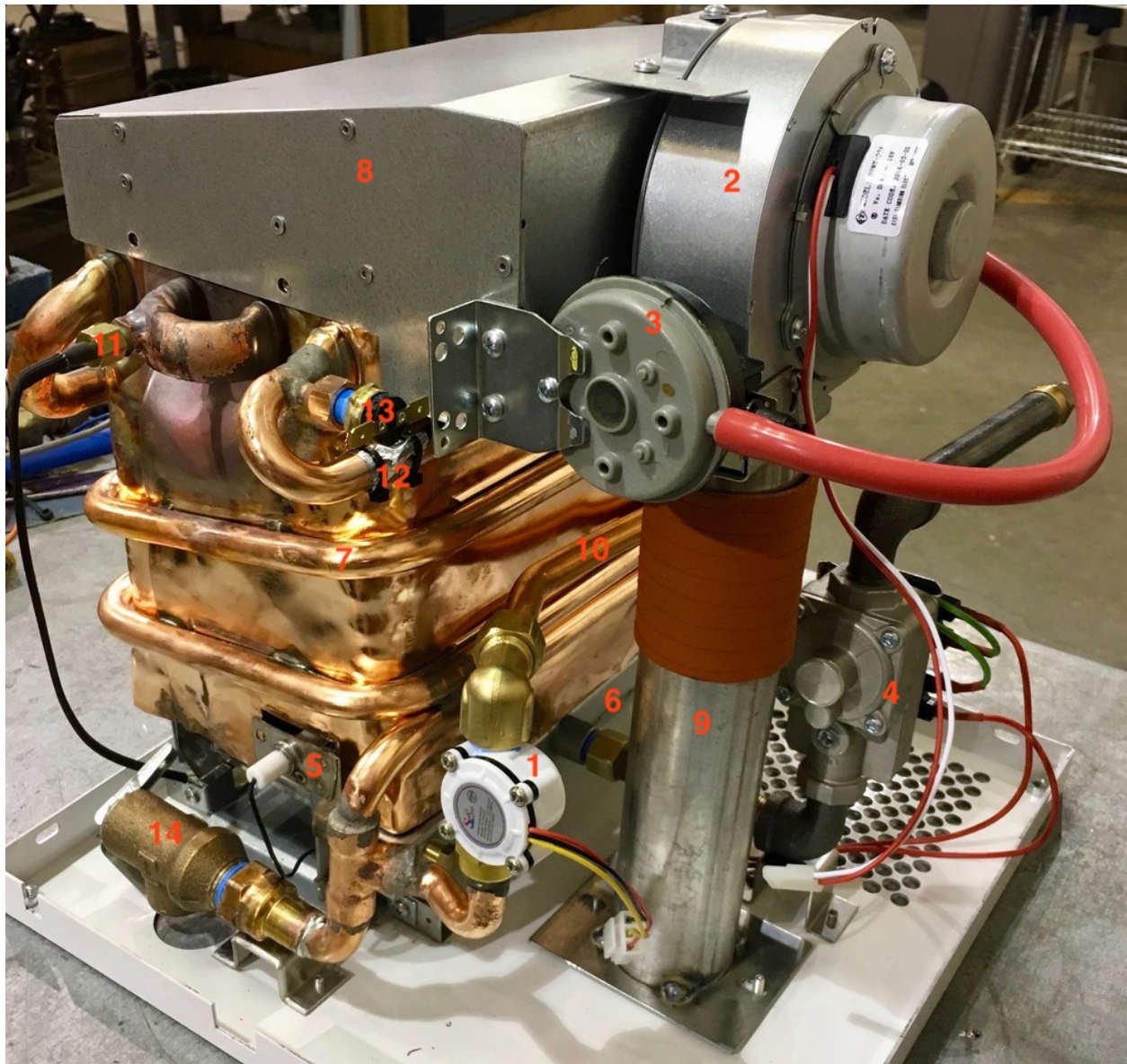
### Winterizing Procedure:

Before storing the system for the winter, the plumbing system must be winterized. This can be done by either of the following methods:

1. All water should be drained from the system. To do this, open one tap at a time using compressed air to purge the system of all water.
2. Recommendations of your coach manufacturer should be followed. The water system can be filled with RV, non-toxic anti-freeze. When you see the anti-freeze coming from the hot water tap, the heater is protected.



# NSP-550-EC Component Layout



1. Hall Sensor Flow Meter
2. Power Vent
3. Fluing Vacuum Switch
4. Combination Gas Valve
5. Igniter / Proofing Probe
6. Manifold and Burner
7. Finned Tube Heat Exchanger
8. Flue Hood
9. Flue Pipe
10. T-In Thermistor
11. T-Mid Thermistor
12. T-Out Thermistor
13. 165°F ECO
14. 100 PSI Pressure Relief Valve

15. Gas Modulation Valve  
NOT PICTURED
16. 12 VDC Relay
17. Control Board
18. Direct Spark Ignition Board

**NOTE**  
**COMPONENT LAYOUT OF**  
**RV-550-EC IS IDENTICAL TO**  
**NSP-550-EC EXCEPT FOR FLUING**  
**ORIENTATION WHICH FLUES**  
**THROUGH TOP/FRONT RATHER**  
**THAN BOTTOM.**



## 550-EC OPERATING INSTRUCTIONS

The 550-EC is designed to give a continuous flow of hot water as long as required and maintain temperature within the capacity of the heater (85°F temperature rise at one GPM). The temperature on your water heater has been factory set to approximately 120°F. It is not recommended that you change this setting. Doing so could result in dangerously hot temperatures that could result in severe injury. If it is necessary to change the setting refer to the Service Manual or call PrecisionTemp.

The heater is dormant until a hot water tap is opened. The heater will not fire at very low flows; i.e., under 0.5 GPM. During normal operation the 550-EC will have a steady flashing green LED light on the green control board. A red flashing LED indicates a self diagnostic trouble code; refer to the Service Manual or call PrecisionTemp for assistance. When adjusting water temperature it is best to start with hot only and slowly add cold into the mix until the desired temperature is reached.

NOTE: When using an "on/off" button on a showerhead or an outside wash down box, always turn off the hot and cold water valves when finished. Not doing so will result in cold water bleeding into the hot water system. This will either cause the water heater not to ignite or result in alternating warm and cold water.

### **Dry Camping**

RV showerheads are designed to drip when turned off and will allow the hot water line to be filled with cold water. When showering it is recommended that you leave the water running as you would at home. You will not run out of hot water and you will not waste additional water waiting for the cold water to purge from the water line every time the water is turned back on.

### **Winter Operation**

When operating the 550-EC in cold climate conditions the flow of water may have to be slightly restricted or slowed at the faucet to maintain the set temperature of 120 degrees.

**NOTE: Your 550-EC is equipped with the Cold Weather Protection Package. 12vdc power and propane must be left on to protect the 550-EC from freezing in cold climate conditions.**

**Winter Driving Instructions:** Under no circumstances should you travel in freezing conditions without first draining water from the unit. Follow the winter driving draining instructions prior to driving in freezing temperatures. Freezing is not covered under the product warranty

# **550-EC Water Heater**

## **Winter Driving Draining Instructions**

1. Turn off water supply.
2. Open all hot water faucets.
3. Remove the 550-EC door and open the Pressure Relief Valve by moving the lever to the open position.
4. The water lines and the 550-EC will now drain.
5. When all water is drained from the hot water lines and the 550-EC Flowmeter is empty reinstall the water heater door. Leave the Pressure Relief Valve and hot water faucets open while driving.
6. The heater is now safe to drive in freezing temperatures.
7. Once your destination is reached close the 550-EC Pressure Relief Valve. Turn on water supply and close all hot water faucets once air is purged from the lines.



### **Routine Maintenance**

All faucet aerators and showerhead screens should be cleaned regularly. It is recommended that the 550-EC be inspected by a qualified service technician at least once a year.

Particular attention should be paid to the following:

1. Inspect the air inlet openings and flue area to be clear of any debris or obstructions, (leaves, bug nests, spider webs, etc.)
2. Check that the heater mounting is secure to the coach and there are no areas for potential water leaks.
3. Open the cover of the heater and inspect for debris or obstructions under the burner or in flue hood.
4. Visually inspect wiring. Be sure there is no chafing of the insulation. Be sure that the direct spark ignition cable (black) wire is secured to the spark probe located at the lower right heat exchanger area.
5. Check for soot around the flue. Soot is a sign of incomplete combustion. If you find soot a qualified service technician should be notified to correct the problem.
6. The pressure relief valve should be manually activated once a year by moving the lever on the top of the valve 90° while power is turned off. Never perform this operation while the burner is operating or scalding could occur. Never plug the pressure relief valve. If the valve is actuating too frequently contact PrecisionTemp or replace valve.
7. Unplug all connectors and reconnect with power turned off. Inspect and clean corrosion from the ignition cable/spark probe connection and the ground wire connection.

**NOTE:** Should overheating occur or the gas supply fails to shut off, turn off gas valve at the supply tank. Immediately call a qualified service technician

**WARNING:** Always turn off the 12-volt power supply to the heater while the vehicle is moving and during any fueling operations. Operating this water heater or any other ignition source during fueling could cause a fire or explosion, which could result in serious injury or death. Trying to produce hot water while driving or moving may damage the 550-EC electrical components and cause a fire.



## IMPORTANT COLD WEATHER PROTECTION INFORMATION

**WARNING: Do not** disconnect the electrical supply or turn off the propane supply when temperatures are near or below freezing. The 550-EC freeze protection system will not work if the electrical power source or propane is disconnected. Your heater is equipped with the cold weather protection package (call PrecisionTemp for details).

**WARNING:** Under no circumstances should you travel during freezing conditions without first draining water from the 550-EC.

### WINTERIZING

#### Draining

1. Turn off the power and gas supply to the 550-EC.
2. Turn off main water supply.
3. Open all hot water taps. (bathroom, kitchen, laundry, etc.)
4. Drain all water from plumbing lines.
5. Open pressure relief valve to drain remaining water from the 550-EC flowmeter and heat exchanger.
6. After completely draining the water system the heater can be winterized like any other RV by purging remaining water out of water lines.

**DO NOT** evacuate heater using compressed air, let the heater gravity drain by opening the Pressure Relief Valve, once completed leave the valve in the open position. The other method is to pump RV antifreeze solution through the hot and cold water system; no bypass valve is required.

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[service@precisiontemp.com](mailto:service@precisiontemp.com)

3/2023

## TROUBLESHOOTING

Most problems are easily remedied by consulting the trouble-shooting guide. If problems still persist, contact PrecisionTemp or an authorized service center. Only a qualified technician should do any work involving the gas system.

A periodic visual check of the burner flames should be done by observing the flame through the opening in the heat exchanger. There should be blue flame with minimum or no yellow tipping. There should be nothing obstructing the flow of combustion and ventilation air.

Burner maintenance should be performed by a PrecisionTemp Authorized Service Technician.

**NOTE: The heater is dormant until it senses water flow. When a water tap is turned on to at least .5 GPM the burner will fire until water flow is turned off and the heater again goes dormant.**

**Heater Does Not Come On When The Water is turned on. (Power vent not running)**

1. Be sure power is on and panel breaker is not tripped.
2. Check electrical contacts. Be sure the connector is plugged into board. Using a voltmeter, check for 12Volts on this connector.
3. Be sure all electrical connectors are secure and the polarity is correct. (Red wire to positive terminal).
4. Fuse in power wire might be blown. Replace fuse.
5. Locate the ECO, high temperature switch (red and purple wires) at the upper left hand of the heat exchanger. Check for open circuit condition. The ECO should be reset by pushing the reset button when temperature drops below 160 degrees.
6. Be sure there is a battery in the system. Never connect the heater directly to a power converter. Some converters have circuits that are not pure DC. This can cause malfunctions or damage to the heater and is not covered by warranty.
7. Be sure that no water-mixing valve has been left in the on position, using the showerhead as a shut off. This will permit water to bypass the water heater and bleed cold water into the hot water system. Always turn off both hot and cold water valves after using.
8. Be sure that the bypass valve at the water plumbing connections is in the "off" position. An open valve can also permit water to bypass heater, causing it not to fire.

**There Is No Ignition When Water Is On (Power vent is running)**

1. Be sure the gas valve at the tank is "On", there is gas in the tank and the gas line is purged of all air.
2. Be sure that water flow is at least .5 gallon per minute.
3. Check that the ignition wire is plugged into the spark tower on the ignition control and is not touching anything else.
4. Check flame site hole to see if igniter is sparking from the probe to the burner. Contact *PrecisionTemp* or your nearest authorized service representative.
5. Check that there are no cuts or breaks in the wire. Align it so that it is not in contact with anything but the terminal.
6. Be sure that the power vent fan has 12 volts to it when there is water flowing and there are no obstructions in the flue pipe.
7. Safety pressure switch may be out of adjustment. Contact PrecisionTemp or your nearest authorized service representative.

**No Water Flows From Tap When Tap is Turned on.**

Be sure that water supply is turned on and that there are no obstructions.

**Burner Turns On But Temperature Fluctuates Erratically.**

1. May be caused by excessive restriction at the water outlets, showerheads, aerators or water strainers. These should be cleaned and any showerhead flow restrictor removed.
2. If temperature fluctuates as the pump cycles, a pressure accumulator tank is needed in the water system. If you have an accumulator tank, check to see if it has become filled with water. If it has, drain it so that it contains air only.

**Heater Comes On But Rapidly Cycles On And Off.**

1. Water flow is too low. Increase flow at a tap. Clean all aerators and shower head screens to assure at least .5 GPM of water flow
2. Water pump is not functioning properly. Repair or replace pump.
3. If the heater cycles as the pump cycles, a pressure accumulator tank is needed in the water system. If you have an accumulator tank, check to see if it has become filled with water. If it has, drain it so that it contains air only.
4. Air is in the water line. Bleed air by turning on all water taps.
5. Hot and cold water lines connected to heater are reversed. Correct by reversing their positions.

**PrecisionTemp, Inc. WATER HEATER  
LIMITED WARRANTY**

**Burner Ignites But Water Temperature Is too low**

1. The water flow may be so high as to exceed the capacity of the heater particularly if your supply water is very cold. Slow the water flow.
2. The gas pressure may be too low. Be sure the gas flow control valve is in full "on" position.
3. Check the gas pressure while the water is on at full flow. The LPG pressure should be the "manifold pressure" as shown on the specification label while the heater is running. A gas-testing gauge should be installed on the manifold tap so that it may be read while heater is running. If it is too low, turn up the gas regulator to the proper pressure. This should only be done by a qualified technician.
4. The gas flow may be too low due to improper gas line diameter (under 3/8 inch outside diameter). The gas line may be excessively long (over 20-30 feet) or the on/off solenoid at the tank (if you have one) may have an orifice that is too small (under 3/16th of an inch).
5. Check the heater door louvers and flue pipe for airflow obstructions and clean.
6. Check that the "summer / winter" valve is in the proper position for the temperature of the incoming water.

**Water Temperature Is Too Hot or No Temperature Control.**

1. Fuel tank regulator is set too high and manifold pressure as described above. Have the regulator checked by a qualified technician.
2. Water flow too low for incoming water temperature.

**Low Heat Rise and Excessive Water Flow Is Required To Trigger Water Heater**

If you find that your heater requires excessive flow to activate it (much over .5 gallon per minute), it is likely that you have cold water bleeding into the hot water side of your water system.

1. Check that valves and faucets are closed when not in use. If there is an on/off button on your showerhead, always turn the water valves off after the shower to prevent cold water from bleeding into the hot water system. This will keep the heater from functioning properly.
2. Be sure that the bypass valve at the water plumbing connections is in the "off" position. An open valve can also permit water to bypass heater, causing it not to fire.

PrecisionTemp, Inc warrants to the original owner and subject to the below mentioned conditions, that this product will be free of defects in material or workmanship for a period of two years from the original date of purchase. PrecisionTemp's liability hereunder is limited to the replacement of the product, repair of the product, or replacement of the product with a reconditioned product at the discretion of the manufacturer. This warranty is void if the product has been damaged by accident, unreasonable use, neglect, tampering or other causes not arising from defects in material workmanship. This warranty extends to the original owner of the product only and is subject to the following conditions:

1. For two years from the date of purchase, PrecisionTemp will repair or replace any part defective in material or workmanship. Some warranty parts may require a prepay before shipping. Once the defective part is returned and tested the prepay charge may be refunded based on findings.
2. This warranty includes labor charges pre-authorized by PrecisionTemp required to remove and replace the part.
3. Service/Travel calls to the customers location are not considered part of these charges and are therefore the responsibility of the owners.
4. This warranty does not cover the following items classified as normal maintenance:
  - a. adjustment of gas pressure
  - b. cleaning or replacement of burner orifices
  - c. cleaning or adjustment of burner assembly
  - d. cleaning or adjustment of flue
  - e. adjustment of pressure relief valve
5. In the event of a warranty claim, the owner must contact, in advance PrecisionTemp, Inc 800-934-9690 Ext.110. Return parts (or water heater) must be shipped to PrecisionTemp "Prepaid". The defective parts (or water heater) become the property of PrecisionTemp and must be returned to the Service Department at PrecisionTemp
6. This warranty applies only if the unit is installed according to the installation instructions provided and complies with local and state codes.
7. The warranty period on replacement parts (or water heater) is the unused portion of the original warranty period or ninety (90) days, whichever is greater.
8. Damage or failure resulting from misuse (including failure to seek proper repair service), misapplication, alterations, water damage, or freezing are the owner's responsibility.
9. PrecisionTemp does not assume responsibility for any loss of use of vehicle, loss of time, inconvenience, expense for gasoline, telephone, travel, lodging, loss or damage to personal property or revenues. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you.
10. Any implied warranties are limited to two (2) years. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.  
Replacement parts purchased outside of the original water heater warranty carry a 90 day warranty.
11. This PrecisionTemp heater is designed for use in recreational vehicles, park models, tiny homes, mobile food carts and marine applications for the purpose of heating water as stated in the "data plate" attached to the water heater. Any other use, unless authorized in writing by the PrecisionTemp Engineering Department, voids this warranty.

PrecisionTemp Inc.  
3428 Hauck Rd. Ste. G  
Cincinnati, OH. 45241  
Phone: 513-641-4446 \* 800-934-9690 Fax: 513-641-0733  
www.precisiontemp.com